

ADVERSE SURVEY ACTIONS – HEALTH FACILITIES

March 2003

CENTRAL REGION

Name	Owner	Administrator	Action Taken	Rationale for Action	Next Step
Stewarts Care NCF		Tammy Jensen	<b>Conditional License</b> – issued from October 16, 2002 to April 16, 2003.	Complaint survey found deficiencies that resulted in <u>actual harm</u> and <u>substandard quality of care</u> to residents.	Conditions include: <ol style="list-style-type: none"> <li>1. Pre-authorization for new admissions,</li> <li>2. Maintain dietary consultative services,</li> <li>3. Increased monitoring.</li> </ol>
Rocky Mountain Care – West Valley		Jon Owens	<b>Conditional License</b> – Issued from November 6, 2002 to May 6, 2003.	A survey found the facility to be out of compliance with issues regarding pressure sores and dietary, resulting in actual harm to residents.	<b>Facility is requesting and Informal Dispute Resolution from PCRA.</b> Conditions include: <ol style="list-style-type: none"> <li>1. Prior approval for all admissions and re-admissions to the facility;</li> <li>2. Facility must hold bi-weekly QA meetings to review new patients and other patients identified with weight concerns;</li> <li>3. Reports of QA meetings must be faxed to Bureau;</li> <li>4. Increased monitoring.</li> </ol>
Hospice for Utah		Shaw Phillips	<b>Conditional License</b> – Issued from February 11, 2003 to May 13, 2003.	Survey from PCRA on Feb. 7, 2003 found the agency out of compliance with three conditions of participation.	<b>Conditions Include:</b> <ol style="list-style-type: none"> <li>1. Submit an acceptable plan of correction and correct all deficiencies;</li> <li>2. Increased monitoring.</li> </ol> <b>Agency has filed a request for hearing pending appeal with PCRA</b>
Heather Ridge Home of West Valley		Jamie Hamilton	<b>Conditional License</b> – Issued from March 20, 2003 to September 18, 2003.	Complaint survey found six repeat violations from the previous year.	<b>Conditions Include:</b> <ol style="list-style-type: none"> <li>1. Submittal of acceptable plan of correction</li> <li>2. No new admissions to facility until compliance is verified;</li> <li>3. Civil money penalty of \$600 for the repeat violations</li> </ol>

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					<p>4. Increased monitoring.</p> <p><b>Provider is appealing the license and deficiencies. Bureau Conference scheduled for April 1, 2003</b></p>